



**MEDIA ADVISORY** 

To: Editors and Community Media

Date: 23 April 2024

## The Joburg Ombudsman kicks off the fifth leg of its "Engaged Citizenry" series in Dobsonville, Soweto.

On Thursday, 25 April 2024, the Ombudsman for the City of Johannesburg, Advocate Siduduzo Gumede, will lead a civic engagement clinic in Region D (Ward 47), to mark the fifth leg of the "An Engaged Citizenry" series which is currently being rolled out across the seven regions of the city.

This programme underscores the importance of active citizenship and the Office of the Ombudsman seeks to improve governance and help to safeguard the residents' basic rights to equitable and efficient service delivery by helping to hold the City of Johannesburg accountable to the residents through (1) creating a safe space for residents to raise an issue or concern, (2) conducting free and independent investigations and exploring options to help resolve conflicts through mediations, and (3) bringing systemic concerns to the attention of the City with recommendations on where they can improve.

As Freedom month draws to a close, residents are encouraged to visit us at the Kopanong Hall in Dobsonville, where we will join forces with the Public Protector, South African Human Rights Commission and other Ombudsman offices to foster greater civic participation and address issues affecting the community.

## Details of the event are as follows:

Date: Thursday, 25 April 2024

Time : 10h00

Venue: Kopanong Hall, 2332 Luthuli Street, Dobsonville, Soweto

- Ends -

## For all media enquiries, please contact:

Ipeleng Mtwa
Media Relations Manager
081 448 7781
Ipeleng.Mtwa@joburgombudsman.org.za

